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ISSUE CLASSIFICATION	
Class	Subclass

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PATENT NUMBER

U.S. UTILITY Patent Application

	O.I.P.E. SCANNED <u>115-27</u> G.A. <u>AG</u>	PATENT DATE
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APPLICATION NO. 09/577320	CONT/PRIOR	CLASS 707 715	SUBCLASS 513	ART UNIT 2176 2178	EXAMINER H. Dang Nguyen
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Apparatus and method for contacting a customer support line on customer's behalf and having a customer support representative contact the customer

PTO-2040
12/99

ISSUING CLASSIFICATION												
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